



WORKMANSHIP WARRANTY GUIDE

Customer information about standard West Meryx workmanship coverage and warranty service.

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West Meryx Construction Ltd. ("West Meryx") provides written workmanship warranty coverage only for eligible work identified in the signed customer agreement and project-specific Schedule W. This guide explains the company standard; the signed project documents determine the actual scope, duration, exclusions, and remedy for each job.

1. Standard Workmanship Periods

The periods below are West Meryx standard starting points. A period applies only when the signed project documents identify the relevant work and confirm the applicable warranty period. For customer agreements executed on or after September 24, 2026, the standard roofing and siding period is 12 years unless the signed project documents expressly state otherwise. Earlier agreements remain governed by their signed terms.

Trade or Scope	Standard Period	Typical Eligible Workmanship
Complete roofing replacement or full roofing scope	12 years	Installation workmanship expressly included in the signed scope.
Complete siding replacement or full exterior cladding scope	12 years	Installation workmanship expressly included in the signed scope.
Framing and structural carpentry	5 years	Framing, blocking, sheathing, and structural carpentry connections within scope.
Concrete	2 years	Placement and finishing workmanship supplied directly by West Meryx.
Windows and doors	2 years	Installation, adjustment, sealing, flashing integration, and finish details within scope.
Soffit, fascia, eavestrough, cladding trims, and exterior trim	2 years	Installation and integration workmanship within scope.
Decks, fences, stairs, railings, and exterior carpentry	2 years	Installation workmanship within the signed scope.
Drywall, taping, texture, and interior finishing	1 year	Installation and finishing workmanship within scope.
Flooring, trim, cabinets, and interior finish carpentry	1 year	Installation and adjustment workmanship within scope.
Painting, finishing caulking, and completion touch-ups	6 months	Application and finishing workmanship within scope.
Localized repairs, patch work, and service calls	90 days	Limited to the exact repaired area described in the project record.

2. What Workmanship Coverage Generally Includes

- A defect in eligible installation or finishing work directly caused by West Meryx workmanship within the written project scope.

- A reasonable review or inspection after West Meryx receives sufficient project information and supporting photos or records.
- Repair, re-performance, or another reasonable correction selected by West Meryx for a confirmed covered defect, with necessary labour and materials at no charge.
- Related finishing reasonably necessary to complete the covered correction in the same affected area.

3. What Is Generally Outside Workmanship Coverage

- Manufacturer or supplier defects, recalls, and material performance issues that are not caused by West Meryx workmanship.
- Normal wear, ordinary maintenance, expected aging, colour change, corrosion, shrinkage, settlement, or cosmetic variation.
- Storm, hail, wind, flood, fire, impact, vandalism, misuse, neglect, pests, or accidental damage, only to the extent not caused by covered workmanship. Weather alone does not exclude faulty installation.
- Hidden or pre-existing conditions, design or engineering supplied by others, unrelated building-system failures, and work or alterations by others.
- Work, products, or assemblies that the signed contract expressly excludes.

4. Warranty Start and Project Records

Coverage starts on the agreed Warranty Start Date or, if omitted, when the covered work is substantially complete and reasonably usable for its intended purpose, established by project records. Missing dates or closeout signatures do not by themselves void coverage. Retain project, maintenance, and manufacturer records. Corrections do not restart the period unless agreed in writing.

5. Requesting Warranty Service

Step	Action	Customer Guidance
1	Notify West Meryx	Email info@wmcltd.tech promptly after noticing the concern.
2	Identify the project	Provide the customer name, project address, contract or invoice number, and approximate completion date.
3	Describe and document	Explain when the issue appeared and provide clear photos, videos, and relevant records.
4	Allow reasonable review	Provide safe access and a reasonable opportunity for West Meryx to inspect before permanent third-party repair, except when immediate action is reasonably necessary to protect people or property.
5	Correct covered work	If coverage is confirmed, West Meryx will arrange an appropriate correction within a reasonable time considering urgency, weather, access, and material availability.

6. Important Contract Note

This guide is informational and is not a stand-alone warranty. The signed customer agreement and completed project-specific Schedule W govern. Nothing in this guide or a project document limits a right, warranty, or remedy that cannot legally be waived or restricted.