



WORKMANSHIP WARRANTY GUIDE

A clear client-facing explanation of WMC warranty periods, coverage, exclusions, and the warranty request process.

Inside this guide

- A full warranty schedule by trade, including roofing, siding, framing, concrete, interior work, and repairs.
- Simple explanations of what each workmanship warranty generally covers and where the main limits apply.
- A clear outline of exclusions, material warranties, and how to submit a warranty request to WMC.

This guide summarizes standard WMC workmanship coverage. The signed contract, estimate, invoice, or project agreement governs the exact scope, start date, and any project-specific terms.

Warranty schedule by trade

The chart below presents WMC's standard workmanship periods in a clean summary format for clients. Coverage applies to work performed by WMC within the written project scope.

Trade / scope	Period	Typical workmanship coverage
Roofing	8 years	Complete roof replacement and full roofing scopes, including installation details performed by WMC.
Siding	8 years	Complete siding replacement or full exterior cladding scope performed by WMC.
Framing & structural carpentry	5 years	Framing, blocking, sheathing, and structural carpentry connections within WMC scope.
Concrete	2 years	Concrete placement, finishing, and workmanship supplied directly by WMC.
Windows & doors	2 years	Installation, adjustment, sealing, flashing integration, and finish details within WMC scope.
Soffit, fascia, eavestrough & exterior trim	2 years	Exterior accessory systems and trim integration installed by WMC.

Warranty schedule by trade (continued)

The remaining categories below cover finish work, touch-ups, and service scopes so the full WMC warranty schedule can be reviewed in one document.

Trade / scope	Period	Typical workmanship coverage
Decks & exterior carpentry	2 years	Deck framing, deck surface installation, rail components, and related exterior carpentry within scope.
Drywall, taping & interior finishing	1 year	Drywall finishing, texture, patching, trim-out, and standard interior finishing labour.
Flooring, trim, cabinets & interior finish carpentry	1 year	Interior finish installation and adjustment performed by WMC.
Painting, caulking & touch-ups	6 months	Final paint touch-ups, finishing caulking, and minor completion items within scope.
Repairs, patch work & service calls	90 days	Coverage limited to the specifically repaired area described in the invoice or work order.

How workmanship coverage works

- Coverage begins on the substantial completion date, invoice completion date, or turnover date used for the project.
- Coverage applies only to labour and workmanship supplied by WMC within the signed project scope.
- The unpaid contract balance must be resolved for warranty coverage to remain in force.
- WMC must be given the first reasonable opportunity to inspect and correct a covered workmanship issue.

Material warranties remain separate

- Manufacturer warranties on shingles, siding products, windows, doors, sealants, hardware, or other materials remain separate from WMC workmanship coverage.
- A product defect does not automatically mean there is a workmanship defect.
- Where a manufacturer warranty exists, claim support may require model information, invoice records, or photographs.

Exterior and structural warranty explanations

These sections explain the workmanship coverage typically provided for the main exterior and structural scopes completed by WMC.

ROOFING

8-year workmanship warranty

Coverage applies to complete roof replacement and full roofing scopes performed by WMC, including fastening, flashing integration, underlayment detailing, and related installation labour within the written scope. Exclusions include storm damage, hail, wind events, falling objects, animal activity, blocked ventilation, poor maintenance, product defects, and work performed or modified by others.

SIDING AND EXTERIOR CLADDING

8-year workmanship warranty

Coverage applies to complete siding replacement or full exterior cladding scopes performed by WMC, including fastening, alignment, trim integration, sealing, and detailing supplied by WMC. Exclusions include impact damage, product warping or fading, structural movement, moisture entering from unrelated building failures, improper maintenance, product defects, and later modifications by others.

FRAMING AND STRUCTURAL CARPENTRY

5-year workmanship warranty

Coverage applies to framing work, blocking, sheathing, and structural carpentry connections installed by WMC within the agreed scope. Exclusions include engineering and design supplied by others, movement from pre-existing structural conditions, settlement, moisture caused by outside assemblies, concealed conditions, and alterations after completion.

CONCRETE

2-year workmanship warranty

Coverage applies to concrete placement, finishing, and workmanship directly performed by WMC. Exclusions include normal shrinkage and hairline cracking, efflorescence, de-icing salt damage, freeze-thaw damage caused by maintenance or misuse, substrate movement, heavy-load damage, and natural colour variation.

Openings and finish work warranty explanations

The categories below explain standard workmanship coverage for opening installations, finish work, deck scopes, and smaller repair items.

WINDOWS AND DOORS

2-year workmanship warranty

Coverage applies to installation, adjustment, sealing, flashing integration, and finish details performed by WMC within the written scope. Exclusions include manufacturer hardware defects, glass issues, condensation caused by interior humidity, structural movement, normal seasonal adjustment, and damage caused by misuse or forced entry.

SOFFIT, FASCIA, EAVESTROUGH, AND EXTERIOR TRIM

2-year workmanship warranty

Coverage applies to installation and workmanship of soffit, fascia, eavestrough, trims, and related exterior finishing completed by WMC. Exclusions include blockages from debris, ice damming from outside causes, storm damage, impact damage, building movement, and product defects.

DECKS AND EXTERIOR CARPENTRY

2-year workmanship warranty

Coverage applies to deck framing, deck surface installation, railing components, stairs, and related exterior carpentry completed by WMC within scope. Exclusions include surface weathering, checking, movement in existing supporting structures, moisture retention due to maintenance conditions, and damage caused by misuse or alterations.

DRYWALL, TAPING, FLOORING, TRIM, CABINETS, AND INTERIOR FINISH CARPENTRY

1-year workmanship warranty

Coverage applies to drywall finishing, patching, texture, flooring installation, trim, cabinets, fit-out, and interior finish carpentry performed by WMC. Exclusions include normal seasonal movement, cosmetic settling cracks, humidity-related movement, wear from regular use, damage from water leaks originating elsewhere, and product defects.

Touch-ups, service limits, and warranty boundaries

This page explains the remaining short-term warranty items and the general boundary between covered workmanship issues and non-covered conditions.

PAINTING, CAULKING, TOUCH-UPS, REPAIRS, PATCH WORK, AND SERVICE CALLS

6 months for paint and touch-up items; 90 days for repairs and patch work

Coverage applies to final touch-up labour and to the specifically repaired area described in the invoice or work order. Coverage does not extend the warranty to the full surrounding system. Exclusions include colour aging, normal wear, substrate movement, repeated leakage from unresolved outside causes, and new damage after completion.

What a WMC workmanship warranty generally covers

- A defect in installation or workmanship that is directly attributable to WMC labour within the written scope.
- Reasonable inspection of the reported issue after WMC receives the warranty request and supporting details.
- Correction or replacement of the affected workmanship area when the issue is confirmed as a covered workmanship defect.
- Related finishing work needed to complete the covered correction within the same affected area, where practical.

What is generally excluded

- Manufacturer or product defects, recalls, and material performance failures outside WMC labour.
- Normal wear and tear, cosmetic aging, colour fade, and ordinary maintenance items.
- Storms, hail, wind, flood, fire, impact damage, vandalism, abuse, or accidental damage.
- Movement, settlement, shrinkage, hidden pre-existing conditions, design issues, or work by others.
- Moisture, leaks, or damage caused by unrelated assemblies or failures outside the WMC project scope.

How to request warranty service

The recommended process below helps WMC review a workmanship concern quickly and keeps the file organized for inspection and follow-up.

Warranty request process

1	Notify WMC promptly Contact WMC as soon as the workmanship concern is noticed. Early notice helps prevent additional damage and allows the issue to be reviewed while the conditions are still clear.
2	Provide project details Include the client name, property address, approximate completion date, invoice or contract reference if available, a short description of the concern, and clear photos or videos.
3	Allow inspection and review WMC should be given the first reasonable opportunity to inspect the reported condition and determine whether the issue falls within workmanship warranty coverage.
4	Schedule covered corrective work If the issue is confirmed as a covered workmanship defect, WMC will arrange the corrective work within a reasonable timeframe based on weather, access, material availability, and urgency.

Warranty request checklist

- Property address and contact information
- Invoice, quote, or project reference if available
- Photos of the issue and surrounding area
- Brief description of when the issue was first noticed
- Any urgent conditions that may require temporary mitigation

This warranty guide is intended as a professional overview for clients and website use. Final signed project documents govern the exact scope, exclusions, and applicable warranty start date.

Western Meridian Construction Ltd. | info@wmcltd.tech | (403) 214-1991

Additional warranty conditions and related records

These final points complete the client-facing guide and align it with WMC's formal warranty terms and supporting project records.

Additional warranty conditions

- Warranty requests should be provided in writing promptly after discovery, with the client name, property address, project reference, issue details, and photos where available.
- The customer must provide reasonable access for inspection and corrective work and take reasonable steps to prevent avoidable further damage.
- Accepted corrective work is limited to the warranted deficiency. Repair, replacement, or service response does not restart the original warranty unless WMC states otherwise in writing.
- Coverage applies to the original project location and original customer unless WMC approves transfer in writing.
- Nothing in this guide limits rights or protections that cannot legally be waived or restricted.

Emergency / temporary repair work

- Emergency, temporary, patch, and limited repair services are confined to the exact area and work described in the written project record.
- Unless project documents state otherwise, these services follow the 90-day limited repair / service-call period.
- Temporary mitigation does not guarantee that an underlying cause has been permanently eliminated; further repair or investigation may still be required.

Manufacturer / product warranties

- Manufacturer, supplier, and product warranties remain separate from WMC workmanship coverage.
- Unless WMC accepts a registration obligation in writing, the customer remains responsible for owner-side product registration or activation steps.
- A product defect, recall, or material-performance issue does not automatically establish a WMC workmanship defect.

Related WMC project records

- Schedule W - Workmanship Warranty Terms
- Schedule E - Emergency / Temporary Repair Limited Warranty Addendum, when applicable
- Project Completion & Warranty Start Acknowledgment
- Manufacturer Warranty & Product Handover Acknowledgment

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